

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

Adriatica Women's Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Adriatica Women's Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Adriatica Women's Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages (when available)

If you need these services, contact Senia Bendt, Office Manager at:

6609 Virginia Parkway, McKinney, TX 75072 Phone: 972-542-8884, ext. 157, Fax: 214-544-9449

sbendt@adriaticawomenshealth.com.

If you believe that Adriatica Women's Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Donna Bourne-Civil Rights Coordinator 6609 Virginia Parkway, McKinney, TX 75072 Phone: 972-542-8884, ext. 112,

Fax: 214-544-9449 dbourne@adriaticawomenshealth.com.

You can file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.